

Maximize your Entuity Solution with Entuity Value Bundles

When it comes to ensuring your IT organization's success, Entuity's Value Bundles can help achieve your IT and business goals. Getting more benefit from Entuity will enable you to focus on what's important to your business. The Professional Services Team at Entuity has the product expertise to design a custom approach to your network management requirements. From Network Health Check Analysis and Upgrade Services to Customer Designed Workshops, Entuity Customers gain best practices and constructive management techniques to keep them adept in supporting their business with outstanding IT performance.

To provide the most flexibility for our Customers, Entuity Value Bundles may be carried out on-site at your location or they can be run via remote conferencing.

Entuity Validation Services

Your network has evolved over time and to maximize your Entuity solution, a System Health Check can provide quantifiable metrics to improve operational efficiency, reduce the risk of misconfigured Entuity Servers and ensure that your inventory of managed devices are responding correctly. Entuity Professional Services will perform a three-prong Health Summary Evaluation for Servers, Configuration Metrics, and Inventory --- generating appropriate reports to assess how your Entuity software is currently set up and functioning within your operating environment, as well as, providing data to illustrate where future adjustments can be made to enhance performance.

Server Health Check & Performance

- Server Health Summary Report
- Process Diagnostic Report
- Polling Analysis Report
- Reports Health Summary
- System Log Review

Configuration Check

- Validate site specific configuration compatibility within the operating environment and software version
- Integration configuration settings validation

Inventory Monitoring Check

- Inventory Overview Report
- Devices' SNMP Response Time Report
- Devices Failing SNMP Polling Analysis
- Inventory Administration Data Review
- ICMP Monitor Settings

Entuity Upgrade Services

Entuity upgrade deployments are a good way to match your business and IT goals with Entuity. Working closely with your IT team, Entuity Professional Services can design the most effective process and upgrade plan for deploying a new Entuity Software Upgrade that can be both quickly rolled out and adopted to get the most from new product enhancements.

Upgrade Compatibility List

Review of server and site-specific configuration compatibility with the latest Entuity software version.

Upgrade Plan

Identifies schedule of activities required to achieve Entuity upgrade.

Upgrade Validation Checklist

Review and confirm completion of upgrade with customer including future recommendations.

Entuity Customer Designed Workshops

A Customer Designed Workshop is one way to expand the value of Entuity to meet your specific IT requirements. The first step in designing your own workshop will be what we call a "Discovery Workshop" session. This session held with your Entuity Professional Services Consultant, will review areas of concern and identify potential customizations that will provide your IT Team with enhanced workflows and operability. For example, custom SurePath monitoring capabilities, custom dashboards or 3rd party data integrations are possible Workshops. Once the findings from the Discovery Workshop are mutually agreed upon, your Entuity Consultant will create an Action Plan with all pertinent activities including a Completion Checklist that provides status of activities and a Conclusion Summary Report of project recommendations where appropriate. An Entuity consultant will spearhead the entire project and provide a wrap up session to ensure your Entuity Custom Project is a success.

Customer Requirements

Customer and Entuity outline what requirements are necessary via the Discovery Workshop Session

Action Plan

Entuity consultant devises Action Plan and Executes Project

Completion Checklist/Summary Report

Summary documents are provided by Entuity along with a wrap up session to officially close out the project.

If you don't see your ideal services bundle outlined here, please let us know and we can customize a package to fit your needs and budget. To learn more about these technical services, please contact your Entuity Account Manager or request more details at info@entuity.com.



For more information, contact info@entuity.com.